

# supplementary terms and conditions for visitors in connection with the corona crisis

These Supplementary Terms and Conditions for Visitors of the National Maritime Museum have been drawn up on the basis of the Protocol for the Safe and Responsible Reopening of Museums of the Museum Association, approved on 16 May 2020.

The current health and hygiene guidelines imposed by the National Institute for Public Health and the Environmental ways (RIVM) form the basis of this protocol.

When making a reservation for a visit to the museum complex, visitors are expressly informed of the applicability of these Supplementary Terms and Conditions for Visitors in addition to the regular Terms and Conditions for Visitors. Visitors are urged to comply with these Supplementary Terms and Conditions for Visitors and the guidelines contained therein. A copy of these Supplementary Terms and Conditions for Visitors can be found on the website of the National Maritime Museum and can be downloaded when making an online reservation or when purchasing a ticket. In addition, these terms and conditions can be viewed free of charge at the entrance to the National Maritime Museum.

During their stay in the museum complex, visitors must behave in accordance with the hygiene measures included in the (Supplementary) Terms and Conditions for Visitors and the measures in the event of health problems.

Hygiene measures are understood to mean:

- a. Wash your hands after touching areas where others have been.
  - 20 seconds with soap and water, then dry hands thoroughly with paper towel or blower.
  - Then dispose of paper in a closable bin.
  - Wash your hands before you go outside, when you come home, when you've blown your nose, before dinner, and after you've been to the toilet.
- b. Cough and sneeze in the inside of your elbow.
- c. Use paper tissues to blow your nose and then throw it away in a closable bin.

- d. Wash your hands afterwards.
- e. Do not shake hands.
- f. Keep a distance of 1.5 meters from each other.

Measures in case of health problems are understood as:

- a. Do you have symptoms of a cold, such as congestion, runny nose, sore throat, light cough or fever (up to 38 degrees Celsius)? Stay home!
- b. Do you have a cold or fever (above 38 degrees Celsius) and/or are you suffering from shortness of breath? Stay home, and that includes housemates.

### **the following also applies to visitors**

1. Do not leave home in case of health problems. Visitors are welcome if they and their housemates have not had any symptoms for at least 24 hours.
2. You may only come to the museum with more than one person if you share a household.
3. Visitors are in possession of a valid online entrance ticket in advance with a start time for a fixed day and the start time at which the booking was made; they arrive on time or no more than 15 minutes before the start time - i.e. no earlier - to avoid queues. For the time being, it is not possible to visit the museum without an online entrance ticket with starting time.
4. Avoid public transport where possible, travel as much as possible with your own transport, and go especially to museums in (the vicinity) of your place of residence.
5. Pay as much as possible with card or a contactless method (card or mobile).
6. Group tours, arrangements, or activities will not take place for the time being. Group tickets are not available.
7. Schools with plans for school trips with children under the age of 12 follow the current advice from the RIVM.
8. Taking photos or video recordings is not allowed (for the time being).
9. Keep one and a half metres away from visitors who do not belong to your own household.
10. Always follow the hygiene measures.
11. Always follow the instructions of the museum's staff and volunteers.
12. The National Maritime Museum reserves the right to deny admission to visitors who do not comply with the (Supplementary) Terms and Conditions for Visitors and to ask them to leave the museum complex. Article 3.4. of the original Terms and Conditions for Visitors applies to this.