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 - E-mail: info@hetscheepvaartmuseum.nl
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Terms and conditions for ordering museum tickets remotely

13. Visitors to this site accept that the terms and conditions stated in the following apply to every offer of Het Scheepvaartmuseum and to the agreement entered into remotely (the remote agreement).
14. Before the remote agreement is contracted, the text of these terms and conditions for ordering museum tickets electronically are made available to the buyer.
15. The purchase of museum tickets remotely excludes the right of withdrawal. After completion of the order, the remote agreement cannot be dissolved.
16. The ticket prices given on this website include VAT.
17. An offer by Het Scheepvaartmuseum is deemed to have been made when the buyer has completed the order screen and sent the entry to Het Scheepvaartmuseum electronically by means of clicking 'Place order' in step 3 of the ordering procedure. The agreement between the buyer and Het Scheepvaartmuseum is contracted at the moment that Het Scheepvaartmuseum receives a confirmation of payment. The buyer receives a confirmation at the e-mail address the buyer enters with the order. The confirmation includes one or more attachments that can be used to print the tickets purchased.
18. Payment must be made by credit card or the iDEAL electronic payment system. Credit card payments are processed by and under the responsibility of the third-party credit card company.
19. A museum ticket purchased remotely is valid for a period of six months from the date of purchase as stated on the ticket. A QR code or barcode will be printed on the ticket for verification purposes.
20. The holder of the ticket will be allowed entry to the museum upon presentation of a sufficiently clearly printed ticket plus a valid form of identification. Validity of the ticket will be established by scanning the ticket. Each ticket will grant entry to the museum only once.
21. The buyer is not entitled to refunds on tickets or to any other compensation in the event of the loss or theft of the ticket. The buyer bears the consequences of not using the ticket purchased remotely within its period of validity.

Privacy statement

22. Het Scheepvaartmuseum and all its affiliated legal entities are extremely concerned with proper handling of the personal data of visitors to our site. The site of Het Scheepvaartmuseum is designed to protect your privacy to the maximum possible extent.
23. Our site can be consulted anonymously. We only request relevant personal and contact data if you place an order or wish to contact us through an interactive page for contact purposes on the site. You can register to receive our newsletter by providing your e-mail address to us. If at any time you no longer wish to receive our newsletter, you can unsubscribe through the link provided in the newsletter itself or by sending an e-mail to info@hetscheepvaartmuseum.nl.

24. Het Scheepvaartmuseum will not provide your personal data to third parties excepting where necessary for the performance of the services or where required to do so by law. Our personnel and third parties engaged by us are obliged to respect the confidentiality of your data.
25. If you place an order through the site using your credit card or another payment card, Het Scheepvaartmuseum will forward the card data to the bank or credit card company for the purposes of authorizing the transaction and the ultimate payment. Het Scheepvaartmuseum does not pass on your personal data to third parties without your explicit permission.
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